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For other disability agencies, visit Virginia's
Disability Services Agencies web site at:
www.vadsa.org

All information or service requests will be treated
in a confidential manner.

Applicants for service or employment shall be
afforded equal opportunity without regard to race,
color, religion, political affiliation, national origin,
disability, marital status, gender, or age.

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Virginians with Disabilities Act and is based on the law
at the time it was written.*

*VOPA publications are available in
alternate format, upon request.*

Ticket 05-06

Information about

Ticket to Work, (for Social Security Beneficiaries)



VOPA

Virginia Office for
Protection and Advocacy

*Virginia's Protection and Advocacy System
Serving Persons with Disabilities*

Many people get Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) who, with proper training, skills, and support, could and would go back to work or enter the workforce for the first time. The Ticket Program was begun to help persons with disabilities who want to work to get the services they need to do so. This publication explains some parts of the Ticket Program.

What Is “Ticket to Work”?

Under the Ticket Program, the Social Security Administration (SSA) provides eligible SSI and SSDI beneficiaries with a "ticket" that they can use to get services to help them find or keep a job. Examples of services under the Ticket Program are: case management, supported employment, career planning, vocational assessment, job training, placement, and follow-up services. The long-term goal is for the beneficiary to obtain a job that provides enough income for the

individual to no longer require a monthly SSI or SSDI check. The Ticket Program is voluntary. (For more information about the Ticket Program, visit SSA's website: www.ssa.gov/work.)

How Can I Get a Ticket?

You are generally eligible to participate in the Ticket to Work program if you are:

- between the ages of 18 and 64 and
- receiving a disability-related cash benefit (through SSI or SSDI) from SSA.

If you are eligible to participate in the Ticket Program, you should receive your Ticket in the mail. If you have not received your Ticket, you can request one by calling Maximus, the company who oversees the Ticket Program for SSA. The number for Maximus is 1-866-968-7842 (TDD: 1-866-TDD2WORK or 1-866-833-2967). You can also go to the Maximus website to find information: www.yourtickettowork.com.

You can learn about where to use your ticket to get services by calling Maximus or visiting their website.

What Services Does VOPA Provide Under Ticket to Work?

VOPA may provide information and referral and advocacy for persons with disabilities based on annual goals, focus areas, and objectives and according to case selection criteria.

Examples include providing help with:

- resources that are not directly related to SSA, such as the Equal Employment Opportunity Commission and the state's Vocational Rehabilitation agencies;
- outreach and training sessions for beneficiaries;
- employment-related discrimination; or
- getting assistance from SSA to pay for items or services needed for work.